



The Essential Body of Work (EBW) describes the tasks conducted by lean professionals and thus lays the groundwork for understanding and evaluating the Lean Certification requirements. The tasks are listed according to categories in the current Body of Knowledge. The EBW will help potential candidates to better envision their roles, encourage participation by individuals in those roles, and assist candidates in evaluating their readiness for certification.

## ESSENTIAL BODY OF WORK

| EBW ID                                                               | TASK STATEMENT                                                                                                                                                |
|----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1.1 Principles for Cultural Enablers</b>                          |                                                                                                                                                               |
| 2                                                                    | Demonstrate humility, understanding that those who do the work are best suited to improve the work, and recognize that one's lean learning is never complete. |
| <b>1.2 Process for Cultural Enablers</b>                             |                                                                                                                                                               |
| 7                                                                    | Actively participate on and/or lead teams.                                                                                                                    |
| 18                                                                   | Facilitate and develop plans that drive from current state to future state.                                                                                   |
| 22                                                                   | Respect decision-making processes, and understand the importance of driving consensus.                                                                        |
| <b>1.3 Cultural Enabler Techniques &amp; Practices</b>               |                                                                                                                                                               |
| 32                                                                   | Grow personal lean learning and actively seek out knowledge, skills and mentors.                                                                              |
| 33                                                                   | Ensure that people using lean tools understand the principles of lean.                                                                                        |
| 36                                                                   | Identify improvements as a normal component of daily work.                                                                                                    |
| 37                                                                   | Identify waste and its impact on people who do the work.                                                                                                      |
| 39                                                                   | Promote ideas and idea/suggestion systems.                                                                                                                    |
| 40                                                                   | Seek and provide frequent, if not constant feedback.                                                                                                          |
| 42                                                                   | Share ideas, information, and feedback, and encourage others to do the same.                                                                                  |
| 43                                                                   | Identify the Eight Wastes in a process.                                                                                                                       |
| <b>2.1 Principles of Continuous Process Improvement</b>              |                                                                                                                                                               |
| 45                                                                   | Apply appropriate tools simultaneously for process improvement.                                                                                               |
| 52                                                                   | Gather, analyze and use data and information to assist in problem-solving.                                                                                    |
| 53                                                                   | Identify and develop measures that will assist in identifying problems or evaluating success.                                                                 |
| 59                                                                   | Plan and/or conduct improvement activities using best practices and reliable methods.                                                                         |
| 61                                                                   | Request and review fact-based process knowledge from others.                                                                                                  |
| 62                                                                   | Scan the local environment to expose problems and barriers to flow.                                                                                           |
| 63                                                                   | Stabilize and standardize process inputs, activities and outputs by using best practices.                                                                     |
| <b>2.2 Continuous Process Improvement Systems</b>                    |                                                                                                                                                               |
| 69                                                                   | Conduct root cause problem-solving activities.                                                                                                                |
| 72                                                                   | Design visual systems and visual management methods throughout processes.                                                                                     |
| 73                                                                   | Determine when "lack of stability" and standardization problems occur.                                                                                        |
| 74                                                                   | Encourage and share best practices.                                                                                                                           |
| 78                                                                   | Identify, customize, and evaluate tools and techniques.                                                                                                       |
| 79                                                                   | Help ensure the use of visual systems and methods.                                                                                                            |
| 81                                                                   | Use reflection to capture lessons learned and make the next round of improvement efforts better.                                                              |
| <b>2.3 Continuous Process Improvement Techniques &amp; Practices</b> |                                                                                                                                                               |
| 83                                                                   | Apply one or more lean tools on project-driven improvement efforts.                                                                                           |
| 84                                                                   | Choose appropriate tools for localized problems.                                                                                                              |

Continued...



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| EBW ID                                                                   | TASK STATEMENT                                                                                              |
|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| 85                                                                       | Describe the impact that others have on process improvement.                                                |
| 88                                                                       | Engage in problem-solving, root cause analysis, and scientific thinking (PDCA, DMAIC).                      |
| 94                                                                       | Use 5S and Visual Systems tools to assist in conducting projects.                                           |
| 95                                                                       | Use A3 to conduct projects.                                                                                 |
| 96                                                                       | Use problem solving tools such as fishbone diagrams and pareto charts to assist in understanding a problem. |
| 98                                                                       | Use of a cellular layout to aid in flow.                                                                    |
| 100                                                                      | Use Heijunka (levelized scheduling) to conduct projects.                                                    |
| 103                                                                      | Use Kanban/Pull systems to assist in conducting projects.                                                   |
| 106                                                                      | Use Poka-yoke (mistake proofing) to assist in conducting projects.                                          |
| 107                                                                      | Use Process Mapping to assist in conducting projects.                                                       |
| 108                                                                      | Use Production to Takt time to assist in conducting projects.                                               |
| 109                                                                      | Use Single Minutes Exchange of Die (SMED) to assist in conducting projects.                                 |
| 110                                                                      | Use Spaghetti diagrams to assist in conducting projects.                                                    |
| 112                                                                      | Use Standardized Work to assist in conducting projects.                                                     |
| 116                                                                      | Use TPM systems to conduct projects.                                                                        |
| 118                                                                      | Use Value Stream Mapping to conduct projects.                                                               |
| <b>3.1 Principles of Consistent Lean Enterprise Culture</b>              |                                                                                                             |
| 120                                                                      | Apply basic lean tools such as 5S and kanban in a non-production environment.                               |
| 128                                                                      | Gather and analyze data gathered at the Gemba (actual place or where the work is done).                     |
| 132                                                                      | Lead problem solving projects.                                                                              |
| 136                                                                      | Standardize standard work, visual management and other protocols, processes and procedures.                 |
| 139                                                                      | Facilitate Kaizen events.                                                                                   |
| <b>3.2 Processes for Developing a Consistent Lean Enterprise Culture</b> |                                                                                                             |
| 141                                                                      | When possible and applicable, determine ROI from improvement activities.                                    |
| <b>3.3 Consistent Enterprise Culture Techniques &amp; Practices</b>      |                                                                                                             |
| 154                                                                      | Document and analyze the process flow.                                                                      |
| 160                                                                      | Verify that progress is checked against goals frequently.                                                   |
| <b>4.1 Principles of Business Results</b>                                |                                                                                                             |
| 164                                                                      | Identify the current state and the desired future state for the value stream.                               |
| 165                                                                      | Practice “creativity before capital” for improvement efforts.                                               |
| <b>4.2 Measurement Systems</b>                                           |                                                                                                             |
| 171                                                                      | Develop and manage toward SMART goals.                                                                      |
| 172                                                                      | Develop SMART goals and track progress according to those goals.                                            |
| <b>4.3 Key Lean-related Measures</b>                                     |                                                                                                             |
| 177                                                                      | Calculate takt time, cycle time, and other key measurements.                                                |
| 179                                                                      | Identify and communicate the benefits of real time, visual metrics.                                         |
| <b>General, Cross-Category</b>                                           |                                                                                                             |
| 185                                                                      | Facilitate the deployment of lean tools and processes as countermeasures to solve specific problems.        |